

Key Largo Fire Rescue and EMS District Strategic Planning

The Key Largo Fire Rescue and EMS District is embarking on a strategic planning process that will cover the next three to five years. We very much would like to have your input by completing this survey. Please note that only one response per computer will be accepted.

DEADLINE TO COMPLETE THIS SURVEY IS OCT. 16, 2013.

Members of the public are also invited to attend the planning meeting, to be held starting at 9 a.m. Saturday, Nov. 16 at the Key Largo Library in the Tradewinds Shopping Center.

The results of the survey will be placed on the website prior to the meeting, and Strategic Plan will be placed on the website after District Board approval.

1. How satisfied are you with the Key Largo Fire and EMS District?

- Very dissatisfied
- Dissatisfied
- Neutral
- Satisfied
- Very satisfied
- Other (please specify)

2. What are the district's strengths? Choose all that apply.

- Having a district allows Key Largo voters to have more control over providing emergency services.
- We get to elect the people we want to office.
- We have easy access to the people who govern the district.
- The district board listens to our concerns.
- The district does a good job in overseeing emergency services.
- The district does a good job in managing resources (physical and fiscal).
- The district looks for grant money to supplement tax dollars.
- Other (please specify)

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3. What are the district's weaknesses? Choose all that apply.

- Commissioners don't need to be familiar with emergency services.
- The district gets too involved operationally in the provision of emergency services.
- The district charges too much in taxes.
- There is too much politics involved.
- The district has no staff to facilitate between the district board and the contractors (volunteer fire department and ambulance corps).
- Other (please specify)

4. What are the opportunities that the district should take advantage of? Choose all that apply.

- Pursue more grants.
- Ensure district gets its fair share of state, local and federal revenue sharing funds.
- Participate more with other special fire districts.
- Other (please specify)

5. What are the top three goals that you feel are important for the district to have?

	Most important	Neutral	Least important	Don't know
Keep taxes low	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maintain high level of service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Get more involved with the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please rank)

6. What projects would you like to see the district complete in the next 3-5 years? Choose all that apply.

- Ensure the district is meeting the needs of the community.
- Provide a training facility for the fire department.
- Improve community education programs.
- Other (please specify)

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7. Should the district have more or less control over the day-to-day operations of the fire department and the ambulance corps?

- More
- Less
- Just right
- Other (please specify)

8. Should the district have a paid administrator?

- Yes
- No (Please note why not in the box below.)
- Unsure

Other (please specify)

9. Would you support fully paid emergencies services (fire and ambulance)?

- Yes, and I'm willing to pay additional taxes to make that happen.
- No
- I like the combination of paid and volunteer.
- Unsure
- Other (please specify)

10. Should the district continue to provide training and education for fire department and ambulance corps personnel in (choose all that apply):

- Hazardous materials
- Search and rescue
- Recertification
- Unsure
- Other (please specify)

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11. Should the district provide more public education courses in any of the following (choose all that apply):

- Fire prevention
- Public safety
- Hazard mitigation
- Hurricane preparedness
- CPR and basic first aid

Other (please specify)

12. Do you feel the level of service provided by the fire department is sufficient?

- Yes
- No
- Unsure

Other (please specify)

13. Do you feel the level of service provided by the ambulance corps is sufficient?

- Yes
- No
- Unsure

Other (please specify)

14. Do you feel the fire district does a good job of communicating with the public about the district itself, what it does and its goals and objectives?

- Yes
- No (Please note why not in the box below.)
- Unsure

Other (please specify)

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15. Is the fire and EMS district adequately funded?

- Yes
- No (Please note why not in the box below.)
- Unsure

Other (please specify)

16. Would you support a tax increase to improve the level of service provided by the district?

- Yes
- No (Please note why not in the box below.)
- Unsure

Other (please specify)

17. Is the district a good steward of Key Largo tax dollars?

- Yes
- No (Please note why not in the box below.)
- Unsure

Other (please specify)

18. Are you satisfied with the district's practice to contract for fire and ambulance services, now provided by the nonprofit volunteer fire department and ambulance corps?

- Yes
- No
- Unsure

Other (please specify)

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19. Do you feel the district has fulfilled its mission: The KLFR&EMS District Mission is to provide exceptional fire protection and emergency medical services efficiently and cost-effectively without compromising the health or safety of residents or personnel.

- Yes
- No
- Unsure

Other (please specify)

20. The fire and EMS district is a legislatively created body of the state of Florida. What changes, if any, need to be made with the structure of the district?

21. Please add any other input you feel is important:

22. Please tell us a little about yourself. Choose all that apply.

- I am a firefighter.
- I am an EMT/paramedic.
- I am a resident of Key Largo.
- I am a taxpayer of Key Largo.
- I am registered to vote in Key Largo.
- I own property in Key Largo, but do not live there.
- I am a district board member.
- I am an ambulance corps board member.
- I am a fire department board member.

Other (please specify)

23. How many district meetings have you attended in the last year?

- None
- 1-5
- 6-10
- 11 or more

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24. If you attended meetings, please list specific reasons why. Choose all that apply.

- There was something important on the agenda.
- I want to see what's going on.
- It's important for me to see how my tax dollars are being spent.

Other (please specify)

25. If you did not attend meetings, please list specific reasons why not. Choose all that apply.

- Family commitments
- Work schedule conflicts
- Community commitments conflicts

Other (please specify)

26. Do you have in your home or business any of the following? Choose all that apply.

- Working smoke detector
- Working fire extinguisher

Other (please specify)

27. Would you be interested in taking any of the following training? Choose all that apply.

- CPR
- First aid
- Hurricane preparedness planning
- Emergency planning (in case of a house fire)

Other (please specify)

28. Do you discuss fire and emergency medical safety with your children, family or employees?

- Yes
- No

Other (please specify)

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29. Does your home and business have a fire evacuation plan for family members, employees and customers?

Yes

No

Other (please specify)

30. Do you use the district's website: www.klfrems.org.

Yes

No (Please note why not in the box below.)

Other (please specify)

31. If yes, did you find the website to be useful and why?

Yes (Please give reasons in the box below.)

No (Please give reasons in the box below.)

Other (please specify)

Thank you for taking the time to complete our survey. We appreciate it very much!