

KEY LARGO EMS

ANNUAL REPORT 2017



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“EXCELLENCE THROUGH COMMUNITY SERVICE”

Mission Statement:

The mission of the Key Largo Volunteer Ambulance Corps is to provide excellent, professional and compassionate medical care for our community.

Our Vision

- It is the goal of Key Largo Volunteer Ambulance Corps to provide the highest level of care to the citizens and visitors of Key Largo.
- To create an environment that will help our members further their goals.
- Making a difference... one patient at a time

Our Values

- **Safety:** Safety in our Operations and in our Community through education, training and leading by example.
- **Professionalism:** To be viewed in the eyes of our community as professionals both on and off duty.
- **Caring & Compassion:** Being supportive of our members, friends and neighbors through teamwork.
- **Advocacy:** Performing in the best interests of our patients, our community, our Corps and its members.
- **Progressive:** To be known as a quality organization focusing on training, mentoring best practices, and community relations.
- **Teamwork:** Through teamwork, there is no failure. We always look forward and learn from the past.

KEY LARGO EMS FUNDING

- **KLVAAC is a non-profit 501.c.3 Corporation.**
- **KLVAAC is funded by taxes budgeted via the Key Largo Fire & EMS District, revenue generated from "billing patients for transport services" and donations.**

History of the Department:

In 1955 the Ladies Auxiliary of the Key Largo Volunteer Fire Department formed a "Band-Aid Brigade". This continued until 1971 when Key Largo Volunteer Ambulance Corps, Inc. The following year KLVAC became the first Volunteer Corps in the state to be granted an ALS license thanks to the hard work of Doris Kemp and her colleagues. In 1974 the Corps moves into their new EMS station located at the 98 mm. This building was built by volunteers and members of the community with money from donations.



1991 KLVAC became a hybrid system with paid paramedics & volunteer EMT's/ First responders. New Crew quarters and ambulance bays were built on the north end of the station in 2004 with money from patient transfer billing & donations from the community.

The Key Largo Fire Rescue & Emergency Medical Services District was born on June 8, 2005 when Governor Bush approved Florida Statute 2005-329 that created the 68th Special Taxing District in the State of Florida.

Today Key Largo Volunteer Ambulance Corps is an ALS service with 4 Rescue trucks, 2 of which run 24/7. Current membership is approximately 40 Paramedics, EMTs, and a First Responder.



Board of Directors of Key Largo EMS

2016-2017

President- Scott Robinson, EMT, Deputy Chief of Administration, Member of KLVAC for 17 years

Vice President- Dawn DeBrule, owner of Upper Keys Marine Construction, resident since 1990, Board member for Key Largo Chamber of Commerce for six years and is actively involved in the community, and a former EMT.

Board of Director – Brenda Beckmann- EMT-P, RN, starting in 1991, has been a Volunteer for 27 years, also teaches the EMT class for FKCC. She was also a past president.

Treasure- Tess Marra, EMT, member since 2006, resident of Monroe County since 1982, Tess is presently serves as Treasurer and is also a CPR instructor.

Board of Director – Ken Edge, EMT Joined Key Largo Volunteer Ambulance in 1991. Recently retired from Florida Keys Aqueduct Authority. Ken has been on the Key Largo Volunteer Ambulance BOD many time during his membership. Currently Ken is a board member. Hobbies are scuba diving, and horseback riding. Member of Texas Equine search for missing people

Chief, Donald Bock, EMT-P, KLVAC member since 1995, Monroe County Resident since 1970.

Leadership

Chief of Key Largo EMS: Donald Bock

Corporate Secretary: Pam Johnson

Chief of Operations: Ronald Fell

Chief of Administration; Scott Robinson

Office Manager: Betsy ElKoury

Medical Director: Thomas Steed

Logistic Captain: Cece Smith

Training Officer: Pedro Marin

Safety Officer: Ken Edge

Scheduling Officer : Chris Jones

Infection Control: Brenda Beckmann



Chief of the Department, Chief Donald Bock

Chief of Administration, Scott Robinson



Quality Assurance

- Ronnie Fell, is the Deputy Chief of Operation, reviews run reports monthly for any mistakes to insure quality control. He works alongside the training officer to ensure that proper protocols are followed.



Chief of Operations, Ronnie Fell

Training

- Training Officer, Pedro Marin
Pedro's duties are to train all the members in KLVAC.
- In addition to the two training meetings a month, he added daily crew training for all daytime crews to help maintain the member's certification level.
- ACLS, PALS PHTLS, CPR, 12 lead, Advance Airway
- In-service training on all newly purchased equipment
- Training from outside instructors that teach specialties from other departments.
- We have new training equipment which provides a more life-like hands-on training for the members
- He also added training with Key Largo Volunteer Fire Department to promote a more cohesive, efficient department.



Training Officer Pedro Marin

OFFICERS for 2017

Safety Officer



Kenny Edge

Supply Officer



Cecilia Smith

Scheduling Officer



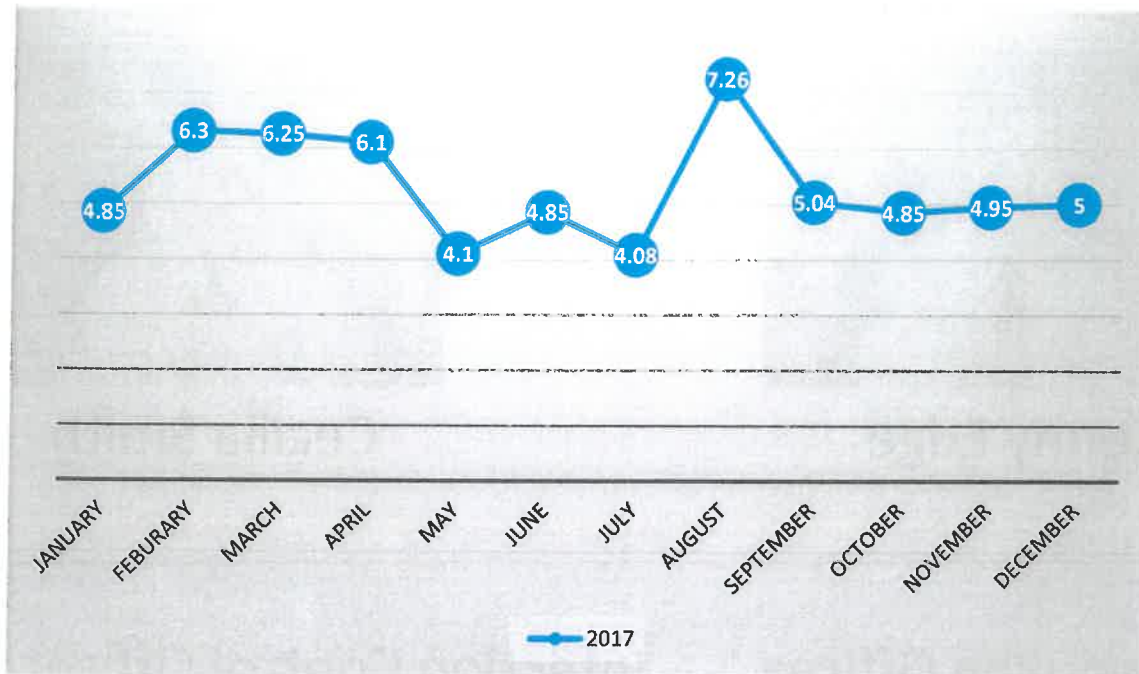
Chris Jones

Infection Control Officer



Brenda Beckmann

In route – Arrival time



Avg. in route to arrival time:

2010- 5.22 min

2011-5.20 min

2012- 5.08 min

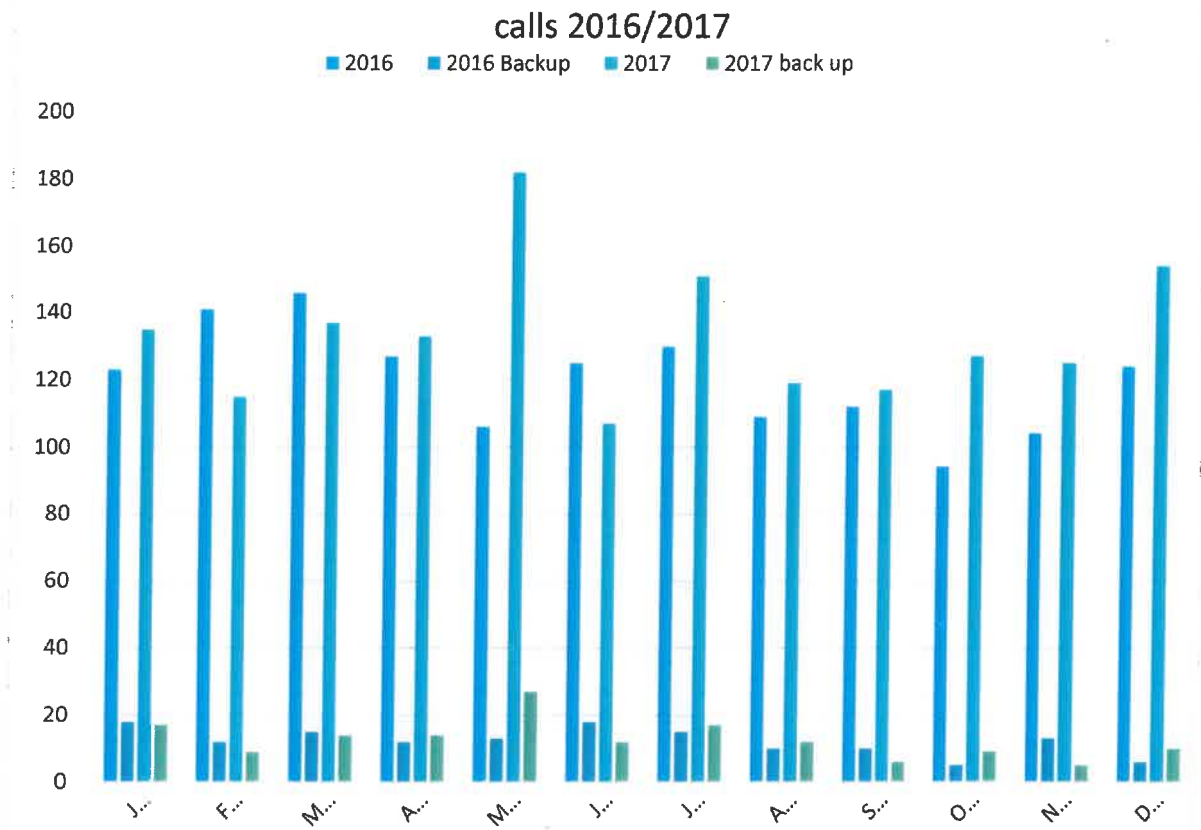
2013- 5.63 min

2014- 5.07 min

2015- 4.35 min

2016- 4.26 min

2017-5.03 min



Total calls

back-up calls

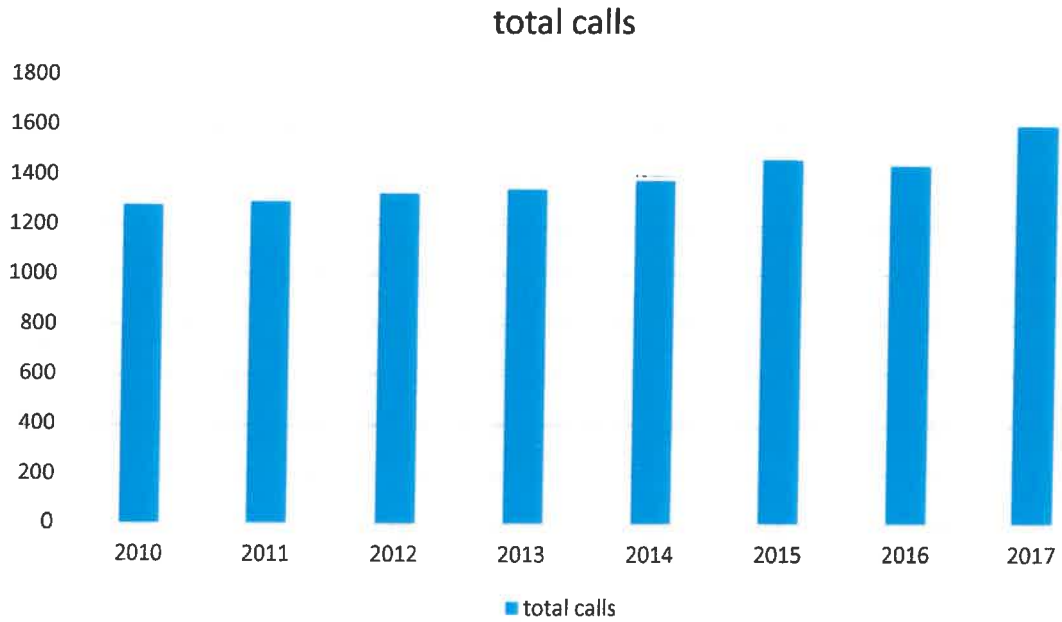
2017-

1602

152

Statistics

Total Runs by Years



Total Year-to-Date Calls

Total calls

2010-1280

2011-1293

2012-1328

2013-1345

2014-1381

2015-1466

2016- 1441

2017-1602

Stat

Trauma Alerts 29

Pediatrics Calls 34

Cardiac Arrests 6

ALS Calls 1013

BLS Calls 346

Standby/ Move up 45

52 members



Services

Public Assist

Key Largo EMS responded to **125** calls for a Public Assist. Public Assist calls are calls for service from the department in order to help people that are not in need of medical attention but need assistance with stairs at their home, either up or down or other minor events around the home.

AED

KLVAC has a community AED program run by Corps members, Brenda Beckmann, Tess Marra, and Kenny Edge. This Committee is responsible for the distribution of AEDs in key locations throughout the community. Also assists with private business owners to obtain an AED at a discounted cost/rate through the Key Largo EMS AED program. The program has 13 AED's in the community.



Training/Education

KLVAC is a satellite campus for FKCC and EEII, Training first responders, EMTs, and paramedics. CPR and first aid are also taught to the community.



CPR & First Aid Classes

Held the First & Second Wednesday of the Month. 6-10 PM

Heartsaver with AED • BLS Healthcare Providers • Refreshers

Call or visit the web for Details:
Key Largo Ambulance Building
98600 C/S Highway, Key Largo
305.451.2766
www.klvac.org



Challenges

- Staffing is always a challenge utilizing part-time paid and volunteer personnel.
- Maintaining the right personnel in the right position to help our department grow and move forward to be one of the top departments .
- Key Largo EMS has always been a training ground for EMS personnel to gain experience. This makes the personnel more desirable as a potential employees should they decide to further their career.

Hurricane Irma

In September, Hurricane Irma hit the Florida Keys being the first major storm in years. For a few days the county 911 system and radios were not reliable. Crews worked alongside the fire department, answering phones calls from Key West and dispatching these calls.



Crews from FEMA worked alongside our Crew during this period



Key Largo Fire and EMS crews working with NYTF2

Achievement

The department introduced a Narcan program that provided a kit to the citizens of Key Largo. These kits allow members of the public to give overdose victims medication to help reverse the opiate effect.

As of October, the department addressed some of our staffing concerns. Staffing of the Backup rescue with a dedicated crew, has proven to be successful.



Future of Department

- After updating our SOP's, our next goal is to see where we can improve our medical protocols. This will allow our organization to pave the way for the future, which ultimately helps us provide excellent patient care and improve community involvement. We hope to obtain more grants to help move this organization forward. Having State-of-the-Art equipment, vehicles and high quality personnel; Key Largo EMS is setting its sights higher for years to come.
- Through teamwork comes success. Working together with the Key Largo Fire and EMS District and the Key Largo Volunteer Fire Department, we are dedicated to make Key Largo a safer place for the citizens and visitors to work and enjoy.



**WORKING TOGETHER FOR ONE CAUSE,
PROTECTING KEY LARGO**